



FEMA

Office of Legislative Affairs
202-646-4500

Katrina and Rita Resource Information

Individuals and business owners who suffered damages or losses as a result of the recent disaster may be eligible for assistance from a variety of State, Federal, and voluntary agencies. Types of assistance include those listed in the table below:

Type of Assistance	Agency/Program	Phone/Website	Program Description
Registering for Disaster Assistance	Federal Emergency Management Agency (FEMA)	1-800 621- FEMA (3362) TTY: 800-462-7585 www.fema.gov	The Individual and Households Program (IHP) is a combined FEMA and State program Administered by FEMA
	State Emergency Management Agency	AL 1-800-621-3362 www.ema.alabama.gov LA 1-225-925-7500 www.ohsep.louisiana.gov MS 1-800-442-6362 www.mema.state.ms.us TX 1-512-424-2138 www.txdps.state.tx.us	State emergency assistance
U.S. Government Resources	US Government's Official Web Portal	www.firstgov.gov	Contains comprehensive information on government resources, services and forms for citizens and businesses.
	U.S. federal departments	www.GovBenefits.gov	Collaborative effort of 16 federal agencies. Helps individuals easily determine their potential eligibility for more than 1,000 government-funded programs.

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Volunteer and Donation Hotline	<p>American Red Cross</p> <p>Salvation Army</p> <p>USA Freedom Corps</p> <p>National Voluntary Organizations Active in Disaster (NVOAD)</p> <p>FEMA Donation hotline</p> <p>FEMA National Emergency Resource Registry</p>	<p>1-800-435-7669</p> <p>1-800-257-7575 Spanish www.redcross.org</p> <p>1-888-363-2769 www.salvationarmyusa.org</p> <p>1-877-872-2677 www.usafreedomcorps.gov</p> <p>www.nvoad.org AL 1-877-273-5018</p> <p>www.servealabama.gov LA 1-866-334-8305</p> <p>1-800-440-6728</p>	<p>Assist in the immediate needs of hurricane survivors</p> <p>Promotes the culture of service, citizenship, and responsibility</p> <p>Cooperation, communication, coordination, collaboration of organizations in disaster response</p> <p>Business can register to provide relief to Hurricane victims with essential needs</p>
Company Donations	National Emergency Resources Registry	www.nerr.gov	
International Donations	FEMA	202-647-6614 ask for "TASK FORCE"	Offerings of donated goods/money
Medical Volunteers	U.S. Department of Health and Human Services	1-866-528-6334 (https://volunteer.hhs.gov)	Assist disaster victims with medical needs
Available Housing	FEMA	www.dhronline.org	<p>Evacuees displaced from their homes can search for available rental housing online.</p> <p>Property owners who have an apartment or house to rent can also list their properties.</p>
Emergency Housing Programs	U.S. Department of Agriculture	<p>1-800-414-1226</p> <p>www.usda.gov</p> <p>MS www.msdisasterhousing.org</p>	<p>Housing loan borrowers, rental housing residents, displaced persons</p> <p>Available housing</p>

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Public Housing and Section 8	U.S. Department of Housing and Urban Development	1-800-955-2232 www.hud.gov	Information for disaster-affected residents on housing
Housing Discrimination	U.S. Department of Housing and Urban Development, Fair Housing Office	1-800-669-9777 www.hud.gov/complaints/house_discrim.cfm	Housing discrimination issues
Disaster Loans (Individuals)	U.S. Small Business Administration (SBA)	1-800-621-3362 www.sba.gov	Assist homeowners, renters and businesses recover and rebuild through low interest disaster loans
Disaster Loans (Business)	Small Business Administration (SBA)	1-800-659-2955 www.sba.gov	Loans for the repair or replacement of destroyed or damaged business facilities, inventory, machinery, or equipment not covered by insurance. Available to small businesses located in declared and contiguous counties.
Housing Repairs and Rental Properties Mortgage Assistance	USDA/Rural Development (USDA/RD)	AL 1-334-279-3400 LA 1-318-343-4467 MS 1-610-965-4088 TX 1-254-742-9700 www.rurdev.usda.gov	Helps people with damaged homes that need rehabilitation and repair. Also help manage payments on existing loans or new loans for needed repairs. Residents living in RD-financed apartments who have been displaced are qualified to receive priority admission to any vacant apartment units in the U.S.

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Housing (RV) sites (State of Alabama)		AL www.alapark.com/parks/trailers.cfm	State parks offer RV sites and travel trailers.
Farm/Ranch Disaster Assistance	Farm Service Agency/USDA	Call your county extension office. www.usda/fsa.gov	Available to farmers who were operating and managing a farm at the time of the disaster.
Mail Service	U.S. Postal Service	1-800-275-8777 1-800-772-1213 (TTY 1-800-325-0778) www.usps.com	Change of address and telephone number
Human Resources Federal Current and Retired Employees	FEMA Office of Personnel Management	1-866-896-8003 1-800-307-8298 (TTY 1-800-325-0778) www.opm.gov	Assist federal employees on human resources/personnel issues Assist federal employees impacted by the hurricanes
Food Stamps Food Safety	U.S. Department of Agriculture	www.usda.gov 1-800-221-5689 (TTY) 1-800-256-7072 AL 1-866-465-2285 www.sns.usda.gov/ssp LA 1-888-524-3578 MS 1-800-948-4060	Emergency food source For consumer questions and concerns about food safety.

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Medicare and Medicaid	U.S. Department of Health and Human Services	www.cms.hhs.gov AL 1-800-362-1504 www.medicaid.state.al.us	Health insurance for senior citizens
Health and Safety	Federal Occupational Safety and Health Agency (OSHA)	1-202-693-1999 www.osha.gov/OshDoc/hurricaneRecovery	Protective measures to take during cleanup and recovery
Free Lunch Program	Women's Infants and Children Supplemental Nutrition Program (WIC)	www.fns.usda.gov/wic AL 1-800-654-1365 www.adph.org/wic LA 1-800-251-2229 MS 1-800-721-7222 TX 1-800-942-3678	Program offers nutrition programs and food for qualified individuals Children displaced from their homes are eligible for free lunch at the school they attend.
Disaster Unemployment Assistance	U.S. Department of Labor/FEMA	1-866-487-2365 www.dol.gov AL 1-866-234-5382 (TTY) 800-499-2035 LA 1-800-818-7811 MS 1-888-844-3577	Assistance for disaster victims who have lost their jobs due to the disaster
Employment Assistance	U.S. Department of Labor	1-866-866-487-2365 www.jobsearch.org/katrinajobs www.aib.org 1-800-522-5672 or 1-601-631-5335 AL 1-877-872-5627 (TTY) 877-889-5627 www.joblink.alabama.gov 1-866-767-8103 www.owd.alabama.gov	Connects individuals seeking employment with employers Daily update of new jobs listed by employers for people seeking jobs Employee Information Center Job training for displaced victims in Alabama

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Locating Missing People	Catholic Charities USA <ul style="list-style-type: none"> National Next of Kin Registry Center for Missing and Exploited Children 	www.nokr.org www.missingkids.com	Locating family members
Federal Tax Assistance	Internal Revenue Service	1-866-562-5227 www.irs.gov	Expedited Federal tax deductions for casualty losses to homes, personal property, or household goods.
State Tax Assistance	State Income Tax	AL 1-334-242-1170 www.ador.state.al.us MS 1-601-923-7390 www.mstc.state.ms.us LA 1-225-219-7318 or 1-225-219-0102 www.rev.state.la.us TX 1-877-662-8375 www.window.state.tx.us	Assistance for filing state tax
Displaced College Students		www.katrinacollegestudents.org www.regents.state.la.us www.studentaid.gov	Information for students whose colleges were closed due to the disaster
Adult Education	U.S. Department of Education	www.ed.gov AL 334-242-2900 www.acs.cc.al.us	Educational issues for higher education

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Insurance Information	American Insurance Association Also can contact State Insurance Commissioner	www.aiadc.org	Available to individuals and families with disaster-related losses. Counseling regarding ways to obtain copies of lost policies, file claims, or expedite settlements.
Flood Insurance	National Flood Insurance Program (NFIP)	1-888-379-9531 (TTY) 1-800-427-5593 www.floodsmart.gov	Options for protecting yourself from financial loss due to flooding.
Legal Services Hotline	American Bar Association (ABA)	AL 1-800-354-6154 LA 1-800-310-7029 MS 1-866-255-4495 TX 1-800-504-7030 www.abanet.org	Available to individuals and families with disaster-related legal issues. Free legal services for low-income disaster victims.
Social Security Benefits	Social Security Administration	1-800-772-1213 (TTY 1-800-325-0778) www.socialsecurity.gov (click on "Your Social Security Number & Card." www.socialsecurity.gov/emergency	Social Security card replacement Expediting delivery of checks delayed by the disaster. SS benefit payments for people affected by Hurricane Katrina
Veterans Benefits	Department of Veterans Affairs (VA) American Legion National Emergency Fund	1-800-433-3318 www.va.gov www.legion.org AL 1-800-956-0787 www.va.state.al.us	Assistance with information about benefits, pensions, insurance settlements and VA mortgages. Provides members immediate relief cash grants (up to \$1500 for food, shelter, and clothing)
Environmental	U.S. Department of Environmental Protection	www.epa.gov www.epa.gov/katrina AL 334-271-7700 www.adem.state.al.us	Aid in cleanup and assessment of water systems to maintain safe drinking water

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Operation Blue Roof	U.S. Army Corps of Engineers and FEMA	www.mvd.usace.army.mil/hurricane/chr.php MS 1-888-766-3258	Temporary blue roof program allows a Corps representative to come on their property to assess structure and assign job to contracted roofing team.
Finding Pets		1-800-HUMANE-1 www.petfinder.com	Resources for hurricane evacuees to house or find their pets